Douglas County School District partners with CorVel as our workers’ compensation claims administrator. In the event of a workplace injury, here is what you need to know. Your care is important to us and we want you to receive immediate and appropriate medical care based on the severity of your injury. If your injury results in a life or limb threatening medical emergency please dial 911 immediately.

**24/7 Nurse Line –After hours, Weekends and Holidays**

If your injury occurs after hours, weekends or holidays, (and is not a medical emergency), you can call the **24/7** **nurse line at** **855-667-1792** to speak with a registered nurse who will evaluate your injury and help you with your immediate medical needs. The nurse will ask you several questions to determine the appropriate care needed for your injury. The care may include self-care/first aid advice, telehealth via a virtual visit or you will be directed to a nearby medical provider.

**Prescription First Fill**

In the event your injury requires a prescription, Douglas County School District will help you get your prescriptions quickly and without any out of pocket expenses. After your medical visit you will receive a text message or email with your pharmacy ID information. Please present your photo identification to the pharmacy so you can quickly obtain your prescription. There is no need to complete any paperwork or claim forms and there is no cost to you. If your injury requires an ongoing prescription you may be provided a pharmacy card for future prescriptions. There are over 70,000 participating pharmacies in our network, including, Walmart, King Soopers, Walgreens, Safeway, and Target.

**My Care App**

We want to help you stay connected during your claim. We have created an app you can use on your mobile device to connect with the claims team as well as have immediate access to the most frequently requested information. By downloading CorVel’s My Care App for free, you will have instant access to contacts, appointments, pharmacy cards, and any indemnity payments if applicable. The My Care App is available on Google Airplay and on the Apple App Store. Once your claim is closed you can delete the app from your device.

**The Process**

We are here to help facilitate your treatment and get you back to wellness as soon as possible. If you have received medical treatment from a physician you will be contacted by a CorVel claims representative who will walk you through the entire workers’ compensation process when you speak.

If you have any questions please feel free to call DCSD’s Risk Management at 303-387-0030 or the CorVel

Account Manager at 720-250-0771.